

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Michelle Obama Library

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
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(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Presenter was wonderful - knowledgeable, experienced,
intelligent, clear, concise. Highest marks.
Anecdotal stories/examples drawn from his family
was entertaining, endearing and helped clarify issues.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Maybe more details on dealing w/
patients w/ mental health issues.

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Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michelle Obama (Long Beach) Library

Date: 1.24.2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

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B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Professional and articulate ~~and~~
Considerate of the challenges particular to the organization
Keep it Casual - business attire might have interfered
with the message

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

getting to consensus in a diverse workplace
(many opinions)

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Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Michelle Obama

Date: 1/24/17

All completed forms will be reviewed by the host organization and sent on to the presenter.

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B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

It was a helpful workshop; a lot of
information to take in.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

how to deal with negative feelings;
ie: not let stress affect your own emotions;
home life. Letting go of negative interactions.

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Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: MObama branch library, Long Beach

Date: 1-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

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B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

It was presented in a fun way, and makes it
easy to learn new phrases and responses.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

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Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: MOBAMA - Long Beach Public Library

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Very necessary information, but the situations
are often ~~more~~ ^{more} different than the same.
~~which~~ ^{That} makes applying the information difficult.
If the patron responded to the request in a scripted way,

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

that would be one
thing, but my
experience is that
they don't ~~and~~
each time

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Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Michelle Obama

Date: 1-24-018

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Very knowledgeable
& helpful to situations
that occur in real life

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

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Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Mabona Library

Date: Jan 24, 2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Cheerful, optimistic
Knowledgeable, Great

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

N/A

EDMOND OTIS & ASSOCIATES

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Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: LBPL - Obama Branch

Date: 1-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

The speaker was informative and
engaging. There should be a
follow-up when we go back to work.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

We should consider situations where
calls to police go unanswered or staff
concerns aren't addressed at all.

EDMOND OTIS & ASSOCIATES

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Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Long Beach, CA

Date: 1-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

This workshop helped me evaluate what I do well in communications skills and what I need to improve. These principles can work both professionally & personally for successful relationships

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

I appreciated the repetition of concepts and explanation of why - I will remember this info & start implementing
Thank you!

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Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michelle Obama Library

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Great speaker! Very informative.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

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Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: ~~_____~~ OBAMA

Date: 1-23-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

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B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

CLEAR, ORGANIZED,
MEMORABLE CATCH
PHRASES

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

- DEALING WITH
VIOLENT PATRONS
- MORE ON MENTALLY
ILL PATRONS

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location:

Michelle Obama

Date:

1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

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B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

He did a great job keeping us entertained while delivering great information.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

*Site Safety - working with city services
knowing who to call for what
Thank you!!!*

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Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: LBPL

Date: 1/24/18

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

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Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: MobA

Date: 1-29-2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
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(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 (6) 7

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

It was done very well

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Listening to all coworkers problems

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Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location:

Date:

1/24/18

Long Beach City Michelle Obama

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

He knows what he talked about, prepared.
gave really great examples engaged
with audience.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

More on words not to use in order to
remain strong and for patrons to listen
and help them follow rules and take them
seriously.

EDMOND OTIS & ASSOCIATES

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Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Long Beach Public Library - Michelle Obama Branch

Date: 1/24/2018

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B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Edmond was very clear & reinforced the most important concepts throughout while giving us insight into our most difficult patrons & strategies & scripts for de-escalating & helping them more effectively

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

more strategies for dealing with various levels of difficulty -- neediness, aggressiveness, confrontational attitudes. We tend to have more "nuisances" than dangerous people.

EDMOND OTIS & ASSOCIATES

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Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Ruth Bach Library

Date: 01/24/18

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

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Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location:

M. OBAMA Library (Long Beach)

Date:

1/24/18

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1 2 3 4 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

He presented well. Was clear & concise.
Subject can be used in most situations.
Work or personal

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

?

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Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: _____

Date: _____

Michelle Obama
1/24/18

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

very helpful

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

social services in the library!! We help so many patrons with issues like housing, education, finances, accessing services but we are not experts in that.

** Include security officers in all trainings!*

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Very knowledgeable, great information,
very useful and engaging.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

N/A

EDMOND OTIS & ASSOCIATES

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Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Long Beach Public Library - Obama Branch

Date: 1/24/18

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Excellent speaker - Very knowledgeable
Information well presented.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Protection from violence in the
Library.

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1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

I feel like a lot of what was said was things
a lot of us know, but it's good to stress, and it
brought things forward so that we can maybe clarify
our positions on things.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

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Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michelle Obama

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 (7)
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 (7)
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 (7)
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 (7)

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Edmond has a unique way of explaining various coping skills that can be applied to workplaces and make the public feel safe.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Workplace Violence workshops

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Michelle Obama Neighborhood Library

Date: 01/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 **6** 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Mr. Otis was knowledgeable and funny.
The workshop offered some concrete tools
for managing difficult people. It could benefit from
fewer powerpoint slides and slightly shorter duration.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

(internal)
More focus on staff communication!

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: M. OBA

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 **5** 6 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 **5** 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: M, Obama

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 **5** 6 7
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4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

good points and tips

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

how to interact with 911 dispatch
what to expect when police arrive

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: MICHELLE OBAMA BRANCH

Date: 11/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Long Beach

Date: 1-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop?
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(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

I liked the handouts + the
demonstrations - visuals help
with reinforcement

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

- Dealing with homeless/mentally ill
when police won't help
- Assertiveness training,
actual scenarios with
shy staff.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michele Obama Lib

Date: 1-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 **6** 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Mobana Library

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
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(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 **5** 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michelle Obama Library - City of Long Beach

Date: 1-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
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(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Very helpful training.
Thanks very much!

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

More work on strategies to
diffuse challenging situations

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michelle Obama

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
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(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Smaller groups to practice topics
more interaction with staff and role playing

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Security At the workplace
morale builders

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: LBPL - Michelle Obama Library

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT)

1 2 3 4 5 6 7

2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT)

1 2 3 4 5 6 7

3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)

1 2 3 4 5 6 7

4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE)

1 2 3 4 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Very informative. Smaller group would
have been better.
Material was very relative.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Mobama

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

detailed ☺

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

N/A

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Long Beach Public Library

Date: 1-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
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(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
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(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Long Beach Public Library

Date: 24 January 2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
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(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

~~Edmond~~ Edmond was very practiced and through.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Work-place stress & communications ~~among~~
among co-workers.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: LBPCL - Michelle Obama

Date: 1-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
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4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Helpful information. Moved quickly.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

More on deescalating violence or volatile situations.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michelle Obama Library / LBPL

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**

2. What is your overall rating of the workshop?
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4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

clear, concise, applicable strategies + personable presenter
great job!

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: MOBAMA

Date: 1.24.18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 **5** 6 7
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(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 **5** 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

presenter is Great - I would like
more detailed situation & interaction
w/presenter.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Less overall & perhaps more in depth
on certain areas - concerning situational
issues in libraries - Digital libraries VS Smaller
Size & Staffing

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Mobama

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
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2. What is your overall rating of the workshop?
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(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Solid very helpful

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Any

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michelle Obama Library

Date: 1-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
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4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Good info presented in an interesting
manner especially considering it was
a 7 hour presentation.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Michelle Obama

Date: 01-24th-2017

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
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(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

It was good to learn some new phrases to help with patrons as well as celebration of change

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

More police response.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Long Beach Public Library

Date: 1-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
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4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

VERY PERSONABLE, VERY KNOWLEDGEABLE. EASY GOING YET
VERY INFORMATIVE

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

NONE - GREAT COVERAGE OF TOPICS

OTHER PROGRAMS LIKE THIS WOULD BE GREAT

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: all branches

Date: 01/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
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(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Verbal and communication skills
were excellent, however I would
appreciate also more visual materials
(pictures, video, etc.).

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

how to deal with mentally ill people

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michelle Obama library

Date: 1-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
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4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

It was very thorough and
informative.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Strategies on how to deal with mentally
ill patrons.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Michelle Obama

Date: 1/24/2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Presentation & materials were very useful
for this training. This is something that I
can relate to daily @ work.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Violence in the workplace.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Long Beach Public Library

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

The presenter was very engaging, and the material was very relevant. The only thing I think that was missing was an understanding of how LB city works and challenges we face with our local police.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Active shooter training. How to speak to the police to get results.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: LB LIBRARY

Date: 1. 18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 **5** 6 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 **2** 3 4 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Ed was v+
information + humor - great job

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

need table + chairs in room -
not just chairs

*in the future:
bring the police in + talk to our group*

*work in 2
non-public
area*

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Michelle Obama Library

Date: 1-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
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(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

I liked the practical tips; I will share what I can
with the part-timers who couldn't be here.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Active Shooter - we will be getting that very soon.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Long Beach Public Library

Date: 1/24

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Great tips on how to handle specific situations

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

More information on dealing with employee issues;
~~discussing~~ better communication in
the workplace

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michelle Obama

Date: 5/22/10
24

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
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4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Edmond helped give great examples
when working w/ difficult patrons. It was
a great refresher

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Everything was great!

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: LBPL

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 **5** 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

GOOD MATERIAL, BUT LARGE GROUP
SETTING MADE APPLYING CONCEPTS
DIFFICULT

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

NOTHING I CAN THINK OF

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: LBPL

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
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4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Pretty painless overall!

A difficult topic w/o a lot of easy answers

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: MOBA

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
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(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Cesar Milan for librarians!

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Manager focused program.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michelle Obann

Date: 4/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 ~~5~~ 6 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 7
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(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: MICHELLE OBAMA

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 (7)
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 (7)
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 (7)
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 (7)

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

MR. OTIS WAS GREAT IN PRESENTING & EXPLAINING.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Long Beach Public Library

Date: 1-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

presenter- great! very clear and consise, kept
group on topic

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

more about coworker relationships (not just patrons)

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: MOBA

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Good workshop & presenter. Solid
material. A bit long, but helpful
overall.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Branch safety
Maybe a policy review

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michelle Obama

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

well explained and organized.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

coworker conflict

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: _____

Date: _____

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
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4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Presenter was articulate, easy to understand and relatable.
Material: The abundance of examples ^{and demonstrations} helped tremendously.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

How to apply the encouraged behaviors and be authentic at the same time.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: LBPL M. O'Sullivan Library

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
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(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 **6** 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Good concepts and suggestions.
Good usage of example stories.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Additional phrases or examples
showing alternatives

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michelle Obama

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
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4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michelle Obama Library

Date: 1-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 **5** 6 7
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(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Good workshop with valuable info. It could be shorter,
especially the morning segment.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: MOBAMA

Date: 01/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

important material that can be useful when I
encounter a patron.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

How to deal with a rude patron that
yells they won't pay their fines.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location:

Obama Library - Long Beach

Date:

1-24-11

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT)

1 2 3 4 5 6 7

7

2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT)

1 2 3 4 5 6 7

7

3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)

1 2 3 4 5 6 7

7

4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE)

1 2 3 4 5 6 7

7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Great!

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Burgett - Long Beach Public Library

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
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(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Presentation was well organized.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Michelle Obama library

Date: 01-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop?
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(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Very well ~~spk~~ spoken and clear.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Staff to Staff confrontations

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: M. OBAMA

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
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(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **6**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Obama/LBPL

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 ⑦
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 ⑦
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 ⑦
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 ⑦

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Information given was useful - some confirmed things I already
knew, some was brand new.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

If security is hired for each branch or police presence is
increased, they should be involved in workshop.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: _____

Date: _____

L.B.R.L.

1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 **5** 6 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 **5** 6 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 **5** 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: LBPL

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 **6** 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Presenter was very engaging & presented material clearly. I definitely learned something. And the material gave good examples of dealing with issues.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Perhaps some material geared towards intra-personal communications, colleagues. Some suggestions for training staff as well.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: MOB

Date: 2/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Good - did not tell how to implement
practices here. would appreciate if management
did do.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: MICHELLE OBAMA LIBRARY (LBPL)

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

CONCISE, RELATABLE, KNOWLEDGEABLE & UNDERSTANDING
OF STAFF FRUSTRATIONS

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

WORKPLACE VIOLENCE, STRESS MANAGEMENT,
BUILDING RELATIONSHIPS (PATRONS & CITY DEPARTMENTS)

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Michelle Obama Public Library

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Very Informative.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Violent Shooter

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: MICHELLE OBAMA PUBLIC LIBRARY

Date: 01/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

VERY RELEVANT CONCEPTS THAT CAN BE
IMMEDIATELY IMPLEMENTED

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

WORK PLACE VIOLENCE

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Mabanga

Date: 1-29-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **(7)**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **(6)** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **(7)**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **(7)**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Presenter was excellent - the material
on police/safety was a little dry, but
obviously important. It would have been
useful to get to talk to different coworkers
during group activities also.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Long Beach Public Library

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 **5** 6 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

He was engaging and presented some solid points,
tips to help alleviate situations. Maybe different scenarios
dialogue to use.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Self address, how to de-escalate ourselves, even
though we're told don't take it personal. Consistency
is key, but sometimes it's hard to deal with when
attacked.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: LBPL - Michelle Obama

Date: 11/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Michelle Obama

Date: 7-21-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 **6** 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

very clear & helpful in dealing
with the 10 yr diff. in all
patrons we have

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

patrons that spend the
whole day in the library
looking at papers!

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Long Beach Public Library

Date: Jan. 24, 2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

learned how to use more methods to recognise & de-escalate a situation, problem, etc.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michelle Obama

Date: 01-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6 7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Clear, understood presentation. I felt that
it was helpful.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

-how

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Obama Library, Long Beach

Date: 1-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT)

1 2 3 4 5 6 **7**

2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT)

1 2 3 4 5 **6** 7

3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)

1 2 3 4 **5** 6 7 sheets
outta
order

4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE)

1 2 3 **4** 5 6 7

(I knew all this)

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

It was good, I would've done the
same thing/presentation

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Umm... everything was pretty good,
keep doing the same thing

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Long Beach Public Library

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) (1) 2 3 4 5 6 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) (1) 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) (1) 2 3 4 5 6 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 (3) 4 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: _____

Date: _____

LBPL
Michelle Obama Neighborhood Library
1/23/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7** !

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Presenter is very effective and presents concrete and specific examples that are very helpful.
Love The "Happy Warrior" stance / mantra / philosophy!

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

- Safety procedures ^{→ & strategies} and techniques for volatile personalities and emergencies.*
- Would love to see/hear about interacting with co-workers and all staff inter-relations.
- effective communication along hierarchy -*

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michelle Obama Library, LBPL

Date: 1/24/2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 **6** 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Practical guideline on "Teamwork,
Clarity & Consistency"
which are critically needed in
LBPL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

- * Waiting for an updated &
clear / specific Policy/Rules
from LBPL (in written form for ALL LBPL)
- * "Laminated" info. about police, System,
& Security Team if emergency &
dangerous situations.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Michelle Obama Neighborhood Library

Date: January 24, 2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 **5** 6 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

most of the material I've heard before in other
presentations but the speaker presented the material
better than most.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Improving communication between library administration and general staff

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: M. Obama Library

Date: 1-24-2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Very personable.
Presenter was not boring but
engaging

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

* Lectures and video presentations
are good.
* Presentation on sexual harassment
amongst co-workers.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location:

M. Obama Library

Date:

1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Harassment issues

*me too movement

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michelle Obama Library

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
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(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 **6** 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 **5** 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

presenter very knowledgeable and was
able to get material out. But would have
liked to be able to practice techniques while
he was on site.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michelle Obama Neighborhood Library

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Excellent content and presented well.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: M, OBAMA LIBRARY

Date: 1-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 **6** 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

WORKSHOP CLASS SIZE COULD BE SMALLER SO IT
COULD BE MORE INTERACTIVE

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

STRESS MANAGEMENT

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Long Beach Public Library

Date: 01/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
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(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

The material was presented clearly +
concisely in an easy-to-remember
format. Thanks!

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

More on staff relations/emotional
intelligence.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Mobama

Date: Jan. 24, 2017

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
2. What is your overall rating of the workshop?
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B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

outstanding presenter, important material
+ topics.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Dealing with co-workers,
Getting more tangible support from
City Hall for homeless issue

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Long Beach Public Library

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Edmond sounds very straight forward
and gave very important tools that may
be useful.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Make it mandatory for all staff to
attend training unless request for
vacation was submitted before workshop
date.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michelle Obama Neighborhood Library

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
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(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Excellent overview, ^{structure,} presentation of different ways to approach conflict resolution in the library setting/workplace.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

- More discussion (materials)? to take home re: scripted responses to dealing w/ different customer service-related issues or questions that arise w/ patrons.
- Maybe ^{incorporate somehow} a review of each library systems' ^{broad} policies + procedures for dealing w/ ^{major} issues - SD ~~gap~~, inconsistencies, vagueness, problematic/ ~~open~~ open to interpretation policies or procedures can also be touched upon in the context of ~~how~~ your discussions to see how they ^{support or} ~~can~~ ^{can} ~~be~~ ^{be} ~~used~~ ^{used} ~~to~~ ^{to} ~~improve~~ ^{improve} ~~the~~ ^{the} ~~work~~ ^{work} ~~environment~~ ^{environment}

clarity / consistency, teamwork approach. / clarity / consistency, teamwork approach. / clarity / consistency, teamwork approach.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: Michelle Obama

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Material was helpful & spot-on. Methods presented
have been done in the work setting a couple times
in the past.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: MOBAMA

Date: 1-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
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B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Mr Otis was very insightful with an intelligent & common sense approach. Love it.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: MOBAMA

Date: 1-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
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B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Excellent speaker on what a subject
he made fascinating. A 60 second Karate
move would have been interesting.
Casual^{clothes} were a plus in my mind!

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

~~nothing~~

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: Edmond Otis

Location: _____

OBAMA

Date: _____

1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?

(1 = POOR 7 = EXCELLENT)

1 2 3 4 5 6 (7)

2. What is your overall rating of the workshop?

(1 = POOR 7 = EXCELLENT)

1 2 3 4 (5) 6 7

3. Was the material presented in an organized, understandable manner?

(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY)

1 2 3 4 5 6 (7)

4. Have you learned something you consider valuable?

(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE)

1 2 3 4 5 (6) 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

EDMOND WAS GREAT & THE MATERIAL WAS VERY
INFORMATIVE, BUT THERE SHOULD HAVE BEEN MORE
GROUP ACTIVITIES

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

HOW TO SUPPORT A CO-WORKER AFTER
DEALING WITH A DIFFICULT PATRON OR
OTHER CO-WORKER.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Micivelle Obama Library

Date: 1/24/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Presenter was very engaging and had good tips.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Stress in the library (employees)

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Michelle Obama

Date: 1/24/2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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(1 = POOR 7 = EXCELLENT) 1 2 3 4 **(5)** 6 7
2. What is your overall rating of the workshop?
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4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 **(4)** 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Somewhat repetitive but appreciated how good, consistent communication and policies were stressed. Proxemics was a good topic addressed.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Self-defense workshops.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: MOBAMA

Date: 1-24-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Edmond was fine. On point and
well spoken. The subject matter
seemed redundant of day to day events.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

How to actually deal with
violent people.

EDMOND OTIS & ASSOCIATES

www.edmondotis.co.nz www.aact-now.org

Workshop Evaluation: Making Libraries Safe and Sane

Presenter: **Edmond Otis**

Location: Long Beach California (Michelle Obama Library)

Date: 1/24/2017

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

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B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

The presentation was good, it did get a bit
repetitive since a lot of the scenarios ^{presented by the staff} were similar.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

The workshop given by the Police departments