

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Camarena Memorial Library

Date: 1-25-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 (7)
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 (7)
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 (7)
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 (7)

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

I really learned a lot today! You have a
great way of explaining yourself &
the funny remarks broke the ice for everyone
& helped us identify. I am definitely looking forward
to making changes!

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

dealing with children might
be good!

VOICE: 760 612 6029 FAX: 760 655 4326 WRITE: edmond@edmondotis.co.nz
VISIT: www.edmondotis.co.nz VISIT: www.aact-now.com

Thank you so so much! 😊 - Yana Valladolid

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Colexico Camarena Public Library

Date: 1/25/2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

- 1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
- 4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

I really enjoyed learning about working
with difficult people. I feel I'm better
prepared to work with patrons + my co-workers.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Camarone Memorial Library Calexico CA

Date: 01/25/2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

It is really helpful. He gave really good advice.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

How to work with people that do not do there work and try to manage there co-worker

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location:

Calexico Public Library (Imperial County.)

Date:

01/25/2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

I truly believe this is a must workshop for everybody that interacts on a daily basis with people. Excellent Workshop, very interesting information

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Maybe, having a variety of scenarios where it involves how to act, and how difficult a situation might turn.

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Camarena Memorial Library Calexico CA

Date: 1/25/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

The presenter was organized, and spoke
clearly

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

How to speak to problem Patrons

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Camarena Memorial Library

Date: 1/25/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Presenter is very knowledgeable and
the material was relevant and
practical.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Calxico CA

Date: 1/23/10

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

It was very infamative and
usefull.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

How ~~to~~ be proactive in situations
with different age groups of people.

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Camarena Memorial Library - Calexico CA

Date: 01.25.18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

- 1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
- 4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

It was really useful, fun and interactive
Helped me learn a lot

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Topics about parents with little
children

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: Edmond Otis

Location: Calexico Library

Date: 1-25-2016

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 **4** 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Management of employees on same page

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Camarena Library Calexico

Date: 1/25/2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 **6** 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

I found the information provided to us
very helpful.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Camelina Memorial

Date: 1/25/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **(6)** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **(6)** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **(7)**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **(7)**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Useful dialogue cues, verbiage for
how to communicate was very
helpful

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Camarena Memorial Library

Date: 1/25/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

The presenter was very knowledgeable, and
the materials helped to support the presentation

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

—

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: Edmond Otis

Location: Calxico, CA

Date: 1-25-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 **6** 7
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Great energy to keep us engaged.
Good exercises

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Camarena memorial Library

Date: 1-25-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: CAMARENA MEMORIAL LIBRARY

Date: 1/25/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

VERY PROFESSIONAL AND FRIENDLY

LOVED EVERY MINUTE OF THE PRESENTATION

PLEASE COME AGAIN

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Camarena Public Library

Date: 1-25

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

- 1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
- 4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Great presentation and
speaker. Lots of tips on
how to deal with difficult
people

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Camarena Memorial Library

Date: 1/25/17

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 (7)
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 (7)
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 (7)
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 (7)

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Discussed & provided a great deal of
information in dealing with problematic
people

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

providing alternative solutions / problem
solving

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: ICFL, Camarena Memorial Library.

Date: 1/25/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

- 1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
- 2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 7
- 3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 7
- 4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Excellent presentation

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Camarena Memorial Library

Date: 1-25-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

- 1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
- 4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Information was very helpful and valuable.
The material will be useful for future reference. The
length of the workshop was just right. Thank you

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: _____

Date: 1/25/2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Calxico CA

Date: 1/25/2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

- 1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
- 4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Calexico Public Library (Imperial county)

Date: 01/25/2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Is my first workshop and was
awesome! I learned a lot!
thanks!

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Camerano Memorial Public Library - Calexico

Date: 01/25/2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**

2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**

3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**

4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Great material informational - Hope
to use it all!

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Camarena Memorial Library - Catexico

Date: 1-25-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Excellent presenter - thank you very
much for ~~for~~ sharing your wisdom

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Calexico Library

Date: 1/25/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

The presenter was very good
and his presentation was clear

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Sunnyvale, CA

Date: 1-23-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Helpful to deal with stubborn patrons

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

More specific examples of patrons with mental illness.

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Calexico CA

Date: 1/25/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

It was Excellent.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Camarena Public Library

Date: 1/25/2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

All the information was presented professionally
and clear and shared properly and
according to the seriousness of each part of the
presentation

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

I think he covered very important
points that help employees act properly
in case of any situation

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Camarena Memorial Library

Date: 01/25/2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

- 1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
- 4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

He was great! Easy to understand.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

none.

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Calexico Camarena Public Library

Date: 1/25/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

- 1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 **5** 6 7
- 2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 **5** 6 7
- 3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 **5** 6 7
- 4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Organized materials, kept class engaging, great points to able to use at work.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Camareng Library

Date: 1/25/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

- 1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 **6** 7
- 3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
- 4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 **6** 7

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Very straight forward and well spoken
very clear.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

How to deal with difficult supervisors/managers.

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Comadena Library

Date: 1-25-18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Excellent workshop, I will use plenty
of different ways to handle conflicts
with a co-worker that can be difficult
to deal with, patrons as well

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Nothing, very well instructed,
Keep up the good work 😊

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Camarena Memorial / Calexico, CA

Date: 1/25/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Good material to practice with

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: Edmond Otis

Location: Camarena Memorial Library, Calexico, CA

Date: Jan 25, 2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

- 1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
- 3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
- 4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

All subjects were well explained, He was open to questions and gave useful and practical ~~solutions~~ solutions.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

Possible discussion of safe ways to approach supervisors with problems and/or solutions with work environment.

*Thank you.
El Centro Public*

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Cumarena Memorial Library

Date: Jan 25, 2018

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Very good and useful workshop thanks

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: Calexico

Date: 1/25/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?

EDMOND OTIS & ASSOCIATES NZ

1242 UNIVERSITY AVE., SUITE 6-570, RIVERSIDE, CA 92507

Dealing with Difficult People - Making the Workplace Safe and Sane

Presenter: **Edmond Otis**

Location: CANARENA MEMORIAL LIBRARY - CALEXICO, CA.

Date: 1/25/18

All completed forms will be reviewed by the host organization and sent on to the presenter.

A: CIRCLE THE APPROPRIATE NUMBER BENEATH EACH QUESTION:

1. What is your overall rating of the presenter?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
2. What is your overall rating of the workshop?
(1 = POOR 7 = EXCELLENT) 1 2 3 4 5 6 **7**
3. Was the material presented in an organized, understandable manner?
(1 = NOT AT ALL 4 = SOMEWHAT 7 = COMPLETELY) 1 2 3 4 5 6 **7**
4. Have you learned something you consider valuable?
(1 = NO 4 = SOMEWHAT 7 = VERY VALUABLE) 1 2 3 4 5 6 **7**

B: PLEASE WRITE CLEARLY AND CONCISELY.

1. BRIEFLY EVALUATE THE WORKSHOP PRESENTER AND MATERIAL.

Very good workshop. The presenter did a great job. He knows a lot about the workshop. Thank you for the information.

2. WHAT RELATED TOPICS COULD BE ADDED TO FUTURE PRESENTATIONS?
